

**SAMPLE LETTER TO THE MANUFACTURER
GIVING NOTICE OF THE DEALER'S
REFUSAL TO MAKE REPAIRS**

**CERTIFIED MAIL
RETURN RECEIPT REQUESTED**

To Whom It May Concern:

I am writing this letter pursuant to the New York New Car Lemon Law, General Business Law, section 198-a(b)(2), to notify you that your dealer [insert name] has refused to make repairs to my car within seven days of receiving notice regarding a problem with my car.

My car has the problem(s) described below which has not been repaired. As a result of this problem, the value of the car to me has been substantially impaired.

Problem: _____

Unless repairs are commenced within 20 days from the date you receive this notice, under General Business Law, §198-a(b)(2), you will be required to accept return of the car and, at my option, either issue me a full refund of the purchase price or replace it with a comparable car.

I await your prompt reply.

Sincerely,